

***iENYRID iE-M4 PRO S+***

***iENYRID***  
enjoy your ride

# USER MANUAL

# ***INRYID***

PLEASE READ THE INSTRUCTIONS CAREFULLY BEFORE RIDING



Scan QR Code Or Enter URL for Online Installation Video

<https://www.youtube.com/watch?v=VUye4Oavkc>



# Read This Manual Before Using

## Why Is It Necessary To Read This Manual Before Operating?

- 1、 This manual was written to help you understand the proper use and maintenance of the iENYRID line of Electric Scooter.
- 2、 It is important to understand the functions and features of the new iENYRID before operating it as it will allow you to enjoy it from every ride.



## Disclaimer & Warning

During the cycling process, comprehensive safety measures should be taken, and risk awareness and good judgment should be maintained at all times to avoid injuries as much as possible.

- The responsibility for iENYRID maintenance is yours! Proper and frequent maintenance will reduce risks of injuries.
- Please wear a helmet, protective gear, and other safety measures when riding.
- Always follow local laws and regulations.
- Do not perform stunts, spins or jumps; if you insist on doing these dangerous actions, please take full protective measures.

# CONTENT

Product & Component Display .....	1~2
Product Parameters .....	3
Products & Accessories .....	4
Product Installation .....	5~6
Product Folding .....	7~8
Power On & Unlock.....	9
Safe Driving Warning .....	10~11
Battery & Charging .....	12~13
Error Code .....	14
After Sales .....	15
Limited Warranty .....	16
Warranty Card .....	17

# Product & Component Display



01: Instrument  
02: Front brake lever  
03: Vertical pole buckle  
04: Vertical pole  
05: Headlights  
06: Front fender  
07: Front shock absorber

08: Front brake  
09: Brake pads  
10: Front wheel  
11: Folding buckle  
12: charging port  
13: Side light strip  
14: Turn signal

15: Rear wheel  
16: Brake pads  
17: Motor  
18: Rear brake  
19: Tail lights  
20: Rear shock absorber  
21: Lift hands

# Product & Component Display



01: Rear brake lever  
02: Horn  
03: Headlight switch  
04: Power on button  
05: Upshift key  
06: Downshift key  
07: Turn signal switch  
08: Menu button

09: Gear  
10: Left turn signal lamp  
11: Mileage  
12: Fault  
13: Gear number  
14: Lock the car  
15: Battery display  
16: Lamp

17: Voltage display  
18: Cruise control  
19: Real time speed  
20: Right turn signal lamp  
21: Fault code display  
22: Accelerator  
23: Front brake lever

# Product Parameters

Model	iE-M4 PRO S PLUS	Tire Size	10 inch
Battery	48V/12.5Ah	Tyre Type	Off-road Air tires
Power	800	Charging time	6~8 hours
Display Screen	Color	Frame Material	Aluminum alloy
Max Speed	25KM/H	Net Weight	23.15 KG
Range	20-30KM	Gross Weight	27.65 KG
Max Load	150KG	Package Size	119*25*49 cm
Break	Front and rear disc brake		
Light	Front LED headlights, side lights and tail lights		
Adapter	Input 100-240 V~50/60Hz 2.5A, Output 54.6 V 2.0A		
Maximum load and speed may vary depending on the rider's weight, riding style and terrain.			

# Products & Accessories



SERIAL NUMBER	ITEM	QUANTITY
1	Charger	1
2	Toolkit	1
3	Seat Bag	1
4	Instructions	1



# Product Installation

1

Remove the scooter from the packaging box



2

Lift the handlebar



3

Tighten and fix the handlebars



4

Press the folding button with your fingers to unfold the vehicle body



5

A clicking sound when quickly lifting the handle indicates that the vehicle is locked



6

Correctly place the buckle safety device



7

Exit the instrument screw



8

Install the instrument panel to the handlebar and secure the screws



9

Adjust the upright pole



10

Locking the vertical pole buckle



11

Assembly completed



12

Assembly completed



# Product Folding

1

Press the buckle safety device outward with your fingers



2

The rotating buckle safety device is shown in the figure



3

Squeeze the front and rear brakes with both hands, and step on the folding buckle with your feet



4

Quickly and forcefully press down



5 Turn out the handlebar knob



6 Put down the handlebar









7 Folding handlebars



8 Folding completed



# Power On & Unlock

Long press the power button  to enter the password input interface , press the power button  three times to enter the three zero password , and then quickly press the power button  twice to unlock it .

The unlocking process takes a short time, and it is normal for the screen to turn off if not unlocked within the specified time. This is to protect some people from stealing the scooter. If you encounter forgetting your password, please refer to the manual.

After unlocking, please wear a helmet and protective gear before cycling, and ensure that all functions of the scooter are normal before starting your cycling.

# Safe Driving Warning

Certain countries of regions require safety devices or gear. It is your responsibility to know the state laws and follow them. However, we strongly recommend safety gears to be donned before operating the device.

TIRE AIR PRESSURE: THE TIRE IS PRESSURIZED TO THE STANDARD VALUE ON THE TIRE

## SAFETY GEAR

Helmet: Most common and serious injuries from riding are head injuries. This can be prevented by donning a helmet. You must wear a helmet when riding the iENYRID Scooter. The helmet must be worn according to their instruction.

## MECHANICAL SAFETY

Before using the iENYRID Scooter:

- 1) Always perform a visual inspection of all screws and nuts are tight and in place. If anything is amiss or missing and you are unsure, please contact the seller to confirm safety before use.
- 2) Check the tyres and wheels and that it is not showing signs of wear and tear; Always ensure that the brake mechanism is not touching the wheels and allows free spinning.
- 3) Always perform mechanical checks of brakes and other parts of the scooter that allows visibility, safety and functionality of the scooter to be.

## RIDING SAFETY

- 1) Put one foot on the board and the other on the ground.
- 2) Press the accelerator lever slightly, and the scooter accelerate, Put both feet on the board after you can keep balance. Press down the lever to speed the scooter up.
- 3) Release the accelerator to slow down, Squeeze the brake lever at the left handle bar to stop the scooter.
- 4) Tilt your body slightly to the side you want to turn, and slowly turn the handlebars.
- 5) Do not ride in the rain.
- 6) Please slow down before speed bump, potholes and other uneven surface. Bend your knees to steady yourself on the complex road.
- 7) Do not accelerate downhill.
- 8) Do not hang heavy objects such as backpack on the handlebars.
- 9) Do not press the accelerator when you walk on foot.
- 10) Do not ride on the roadways.
- 11) Do not turn suddenly at high speed.
- 12) No riding to water above 2cm.
- 13) No riding with another person or a child.
- 14) Do not step on the fender.
- 15) Do not touch the disk brake after brake frequently, it will be very hot!
- 16) Do not release the handlebars in riding!
- 17) No riding upstairs or downstairs!

# Battery & Charging

## BATTERY

---

- **Do not charge indoors.**
- Do not turn on and operate the scooter while charging.
- Keep the battery away from children, pets or direct heat.
- Do not expose the battery to high temperature and pressure.
- Please use the charger included with the scooter for charging.
- Please do not throw away batteries at will to avoid polluting the environment.
- Do not store the scooter over a long period of time with an almost empty battery.
- From time to time, discharge the battery by riding. Have the battery recharge again and make sure to not leave battery fully empty.

## DO not charge if the scooter has the following conditions occur:

---

- The battery leaks.
- The battery is damaged.
- The battery heats up or is deformed.
- The bottom or overall of the deck overheats.

The use, storage or charging of the battery outside specified limits may result in the annulment of the warranty, battery damage and an effective battery charging.



# Battery & Charging

## First Charge

It is important to fully charge the battery before your first use of the scooter.

---

Your scooter's battery comes with these built-in features:

1. Balanced charging protection: During charging, the battery automatically balances the voltage among the internal cells to protect each cell.
2. Over-charging protection: The battery stops charging automatically when full to protect against damage.
3. Over current protection: The battery automatically stops charging if the voltage is higher than prescribed voltage to protect the battery.
4. Over discharging protection: The battery automatically stops discharging when its voltage drops below Under voltage value to protect the battery.
5. Short-circuit protection: the battery automatically stops output in the case of a short-circuit.

## How to charge

---

- 1. Do not charge indoors.**
2. Ensure that scooter is **TURNED OFF**. Connect external power charger to scooter.
3. Connect charger to electrical outlet, then turn on the power of electrical outlet.
4. Do not charge the batteries in temperatures below 5 °C or above 40 °C. The battery may stop the charging process.
5. The charger lights up RED- The battery is charging. The charger lights up GREEN – The battery is fully charged.
6. After the battery is fully charged, please unplug the charger in time.

# Error Code

Error Code	Fault	Diagnostic Step	Solution
3E	Phase fault	Check whether the motor wires are connected properly or whether the colored wires are connected incorrectly.	If there is no problem with each circuit, the motor needs to be replaced.
4E	Low voltage protection	Check if the battery is used up.	The battery is dead and needs to be charged.
5E	Brake lever failure	After the system is powered on, check whether the brakes are working properly.	If the brake signal is less than 0.75V for a long period of time, the brake lever needs to be replaced.
6E	Motor Hall failure	Check whether the motor wires are connected properly or whether the colored wires are connected incorrectly.	If there is no problem with each circuit, the motor needs to be replaced.
7E	Accelerator failure	Check if the accelerator is reset.	After the accelerator is reset, if the handlebar signal is still less than 0.75V, the accelerator needs to be replaced.
8E	Controller failure	Controller failure	Replace controller
10E	Communication failure	The controller cannot receive the instrument signal. Check whether the yellow line of the controller is connected properly.	Replace meter
15E	Communication fail	The instrument cannot receive the signal from the controller. Check whether the green line of the controller is connected properly.	Replace controller

# After Sales

Dear customer,

Thank you for choosing our product! To ensure that you can install and use our product smoothly, we strongly recommend that you visit our official website to view the related video installation tutorials and after-sales parts replacement videos.

On our official website, you can find detailed video tutorials that guide you on how to correctly install and use our product. In addition, we also provide after-sales parts replacement videos to ensure that you can correctly perform the replacement when needed.

We hope these videos will help you better understand and use our product. If you still have questions or concerns after watching the videos, please feel free to contact our customer service team, and we will be happy to assist you.

Thank you again for your purchase and support!

Wishing you a pleasant user experience!



<https://www.ienyrid.com>



<https://www.youtube.com/@iENYRID>

# Limited Warranty

BY USING THIS PRODUCT YOU AGREE TO THIS LIMITED WARRANTY.  
PLEASE READ THIS LIMITED WARRANTY CAREFULLY.

To benefit from the limited warranty, the customer is advised to read iENYRID Warranty terms together with the “care and maintenance” sections provided in the user manual. This limited warranty applies to the extent permitted by law and unless restricted or prohibited by law.

Attentions for warranty Faults caused by any of following causes are not within the scope of warranty:


1. Failed to maintain according to this user manual.
2. Product damage or defects caused by improper driver operation.
3. Damage caused by misuse, traffic accident or accidental collision.
4. Damage caused by riding on abnormal roads or accidental collision.
5. Damage of the vehicle caused by natural disaster or irresistible force.
6. Products which have had their serial numbers removed or tampered with.
7. Defects or malfunctions of the product not notified by customer during the Warranty Period.
8. Products used for commercial purposes including but not limited to leasing/hiring, use in competitions etc.
9. Performing high-risk actions such as stunts, spinning, or jumping lead to rapid aging or malfunction of the product.
10. Expose this product under blazing sun or outdoor for along time, as that will speed up the aging process of the product and cause malfunction.
11. Defects or damages from improper storage, exposure to moisture or dampness, modifications, connections, repairs (except as carried out by iENYRID or its authorised centres), misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of iENYRID, including damage caused by dropping, blown fuses, liquid entering the interior of the product.

Warranty Card

Dear user, Thanks for using our electric scooter. Please fill in the form below clearly for sake of better after-sale services.

User	Name		Workplace	
	Tel			
	Add			
Date of Purchase			Serial number	
Model			VIN	
Invoice Number			Battery serial number	
Distributor	Name			
	Contact			
Note				

**Shenzhen Tianshengle Robot Co., Ltd.**

-  Address: Room505, 5th Floor, Liuwei Business Center,  
Yangmei Longjing Road, Longgang District, Shenzhen city, China
-  WhatsApp: +8613612953725
-  Customer support: support@ienyrid.com
-  Official website: www.ienyrid.com



***iENVYRID***  
enjoy your ride